



Request for Information (RFI)

Exploration of 100% Locally Developed NO-Code Solutions for Workflow Automation and Business Process Management (BPM) for the Public Sector of Sri Lanka

1. Background

The Government of Sri Lanka is committed to accelerating digital transformation across public sector institutions. As part of this initiative, there is a need to identify and evaluate 100% locally developed NO-Code solutions capable of automating workflows and enhancing Business Process Management (BPM) across ministries, departments, statutory bodies, provincial councils, and local authorities.

2. Objective of the RFI

The objective of this Request for Information (RFI) is to invite qualified Sri Lankan technology providers to submit details of commercially available NO-Code platforms that are already in operational use and capable of immediate deployment within public sector environments by hosting in LGC.

3. Scope of Requirements

The proposed NO-Code solution must:

- Be 100% designed, developed, and maintained in Sri Lanka.
- Be a commercially available product currently in active use.
- Have a minimum of five (5) reputed customers with verifiable references.
- Provide workflow automation capabilities without requiring any software coding.
- Support end-to-end Business Process Management (BPM) including process design, approval routing, notifications, reporting, and dashboards.
- Support role-based access control and secure authentication.
- Be deployable immediately (on-premises, cloud, or hybrid).
- Comply with Sri Lankan data protection and cybersecurity requirements.
- Provide audit logs, tracking, and compliance reporting capabilities.
- Offer scalability for enterprise-level public sector deployments.
- AI enabled features

4. Expected Functional Capabilities

- Drag-and-drop workflow designer
- Form builder with dynamic fields and validations
- Document management and digital approvals
- Integration capabilities (APIs, database connectors, web services)
- Notifications via email/SMS/internal messaging

- Management dashboards and analytics
- Mobile responsiveness or mobile application support
- Multi-language support is an advantage (Sinhala, Tamil, English preferred)
- Demonstrate Workflow building with AI (chat)

5. Vendor Eligibility Criteria

- Must be a legally registered company in Sri Lanka.
- Must provide proof of at least five (5) reputed customer deployments.
- Must provide reference letters or contact details for verification.
- Must demonstrate financial stability and operational capability.
- Must provide evidence of ongoing product support and maintenance.

6. Guidelines for Submission

6.1 Written proposal should include the following and the solution must be capable of immediate deployment upon selection:

- Company profile and registration details
- Product overview and technical architecture
- List of at least five reputed customers with references
- Deployment model (on-premises/cloud/hybrid)
- Implementation approach and timeline
- Pricing model (indicative)- perpetual/subscription/simultaneous usage licenses etc.
- Support and maintenance model
- Training model

6.2 How to submit

- Responses should be submitted electronically in PDF format to procurement@mode.gov.lk
- The subject line of the email should be “Response to RFI: NO-Code BPM Solutions – <Company Name>”.
- Please structure your response according to the sections outlined in the Section 3.
- All responses must be submitted in English.
- The closing date for submissions is 27.03.2026, 15:00 (GMT+5:30). Submissions received after this time may not be considered.

6.3 For further information

- Any requests for further information or clarification should be directed to the Procurement Division via email at procurement@mode.gov.lk, on or before 26.03.2026.

7. Evaluation Criteria

As part of the evaluation, we would expect the bidders to do a comprehensive presentation showcasing overall solution, technical capability, customer references, deployment readiness & strategy, security & privacy standards followed, scalability, and overall value for public sector adoption.

8. Disclaimer

This RFI is issued for information-gathering and market exploration purposes only. It does not constitute a commitment to procure, nor does it create any contractual obligation between the issuing authority and responding vendors.



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